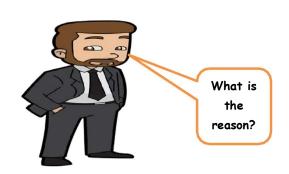
GST and JOHNNY- UPDATE No.32





This Papa:

In the previous update, we discussed as to how the risky exporters are facing the practical difficulty during the lockdown period.

In this update, we shall discuss the communication gap between the Custom department and CGST department. As we have already told that "The risky exporters" are those who are red flagged by the customs and further their containers are cut for 100% verification of goods by the customs department as well as their IGST refund are being withheld.

These are selected by the system only. CGST department conducts physical verification of goods and has to undertake audit of such risky exporters. But due to lack of communication between both the departments, many times, the CGST department does not know about the list of risky exporters announced by custom portal. The poor exporter has to rush to the department and tell them as his refund is being withheld. He procures the letter from Customs and give it to CGST. Even after inspection and audit report submitted by CGST department, the report does not reach the concerned port. Communication is through Delhi only.

Thus, it takes a long route and in era of fast communication, this takes time to travel through layers of bureaucracy.

Although fast action is taken by officers but system is taking time. Hence, there is a need of direct communication and a transparent system where even assesee can also know about the status of his audit and reports.

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